**Available** **FreeStyle Libre Glucose Monitoring Devices From Manufacturer – Shorter Expiration Dates**

**Background**

We have only been able to obtain FreeStyle Libre Glucose Monitoring Devices from the manufacturer that have shorter than normal expiration dates but are still good for timely use. To ensure our members are aware and to encourage them to utilize the products they have that expire first, we are calling out these expiration dates via the printed invoice that accompanies the shipped product.

**CCR Action:**

* If a member calls about the expiration date reinforce the message printed on their invoice.
* If a member is requesting the product with a longer expiration date, apologize for the inconvenience and explain to the member that we are not able to ship any of this product with any longer expiration dates at this time.

**Member Message Printed on Invoices**

“Your FreeStyle Libre glucose monitoring device has a manufacturer expiration date that is less than six months from now. Always check the expiration date before using your device. If you have other devices on hand, be sure to use the one that expires first. We are not able to provide a device with a longer expiration date at this time because they are not available from the manufacturer.”